

Privacy Policy

The Windsor Waste Management Online Privacy Policy Statement

Windsor Waste Management is committed to employing best practice in all its activities.

Visitors to Windsor Waste Management website can be assured that protection of privacy and confidentiality are given the highest consideration. All information collected is used to allow access to the download facilities of the site. This function helps us to process publication orders, provide a more personalised online experience and in general, to improve the quality of our service.

All personal information is collected, held and used in strict compliance with the Data Protection Act 1998 and the Privacy and Electronic Communications (EC Directive) Regulations 2003.

Information collected by the Windsor Waste Management website and how we use it

Unregistered users

We monitor user traffic patterns and site usage by collecting anonymous information from server log files. This information is purely statistical and cannot be used to identify an individual user. The information is used to help develop the design and layout of the website, analyse trends and gather broad information for aggregate use.

Registered users

In addition to server log files, we require registered users to provide contact information and general organisation details. This serves the following purposes;

- Allow publications to be mailed and emailed to the user
- Allow online registration to Windsor Waste Management events
- Provides an opportunity to understand the requirements of users and improve the site to their needs, whilst providing a more targeted service
- Provides statistical information to help assess the performance of the Windsor Waste Management program.

During registration users have the opportunity to opt-in to receive communications from Windsor Waste Management and other group companies. If you would prefer not to receive communications, please log in and then select 'Your profile' at the top of the page. You will then be able to change your registration details and opt-out of future communications.

Use of cookies

Cookies are small pieces of information that are stored by your browser on your computer hard drive. Cookies do not give Windsor Waste Management access to your personal information, however once you have registered they will allow the database system to recognise your computer and maintain a shopping basket for your publication orders and event bookings.

Most Web browsers automatically accept cookies but you can usually change your browser to prevent that. You will still be able to add products to your basket and purchase them in the event that cookies are not enabled on your browser.

Information on adjusting your cookie preferences on popular browsers can be found at the following two websites:

- Microsoft Internet Explorer - <http://www.microsoft.com/info/cookies.htm>
 - Netscape Navigator - http://www.netscape.com/legal_notices/cookies.html
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Security of personal information

Windsor Waste Management takes appropriate measures to safeguard the information it holds from unauthorised access or improper use. Specifically, personal information on its database is stored in an encrypted form. Windsor Waste Management continually reviews and updates its security procedures as new technologies become available and new activities are introduced.

As required by the UK Data Protection Acts of 1984 and 1998, we follow strict security procedures in the storage and disclosure of information which you have given us, to prevent unauthorised access.

Integrity of data

Windsor Waste Management takes all reasonable measures to ensure that the information it holds is accurate, through the use of appropriate and reliable collection methods.

Individuals may request details of all personal information held by Windsor Waste Management so as to contest inaccurate or incomplete data, verify the information and have it corrected as appropriate.

Queries and further information

Any queries relating to Windsor Waste Management collection or use of personal information should be sent to helpline@winwaste.com.

Links to other sites

The Windsor Waste Management site contains links to other websites, those of government departments and of other organisations. This privacy policy applies only to our site and we have a strict policy of not passing on any personal information you have given us to any other site.

Windsor Waste Management is not responsible for the contents or reliability of the linked websites and does not necessarily endorse the views expressed within them. Listing shall not be taken as endorsement of any kind. We cannot guarantee that these links will work all of the time and we have no control over the availability of linked pages.

Viruses in downloaded files

In certain parts of our website we provide facilities to download files.

Whilst we virus check all files prior to release, it is your responsibility to check that any files downloaded from our website are free from viruses.

You should also ensure that downloaded files are compatible with your computer prior to use.

